

Capturing the benefits of open access in interlibrary loan

Tina Baich

Head, Resource Sharing & Delivery Services
IUPUI University Library

OA = Open Access

Today's agenda

Morning

- OA overview
 - Questions
- How OA can help ILL
 - Questions
- Mitigating risk
 - Risk Discussion

Afternoon

- Locating OA resources
 - Discussion
 - Exercise
- Creating OA workflow
- Final Questions

Open access overview

What is open access literature?



digital

online

free of charge

free of most copyright
and

licensing restrictions

Peter Suber

Open access models

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Open access publishing

GREEN

Author self-archiving

HYBRID

Open access publishing



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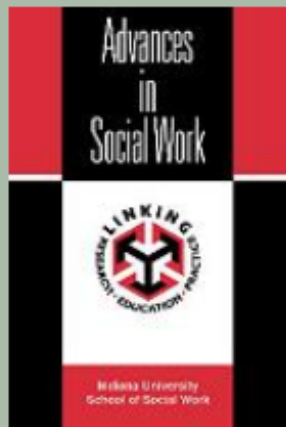
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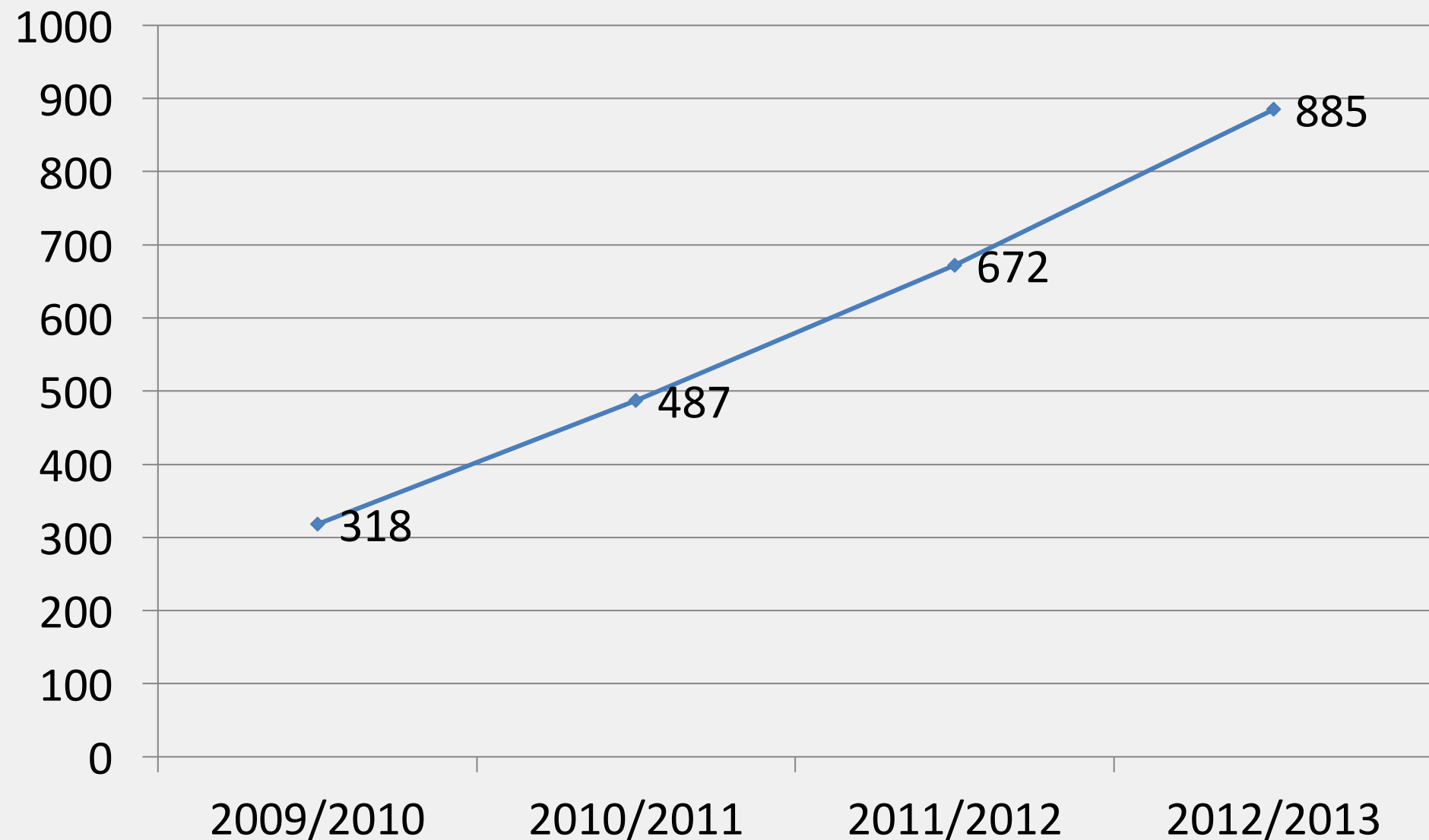
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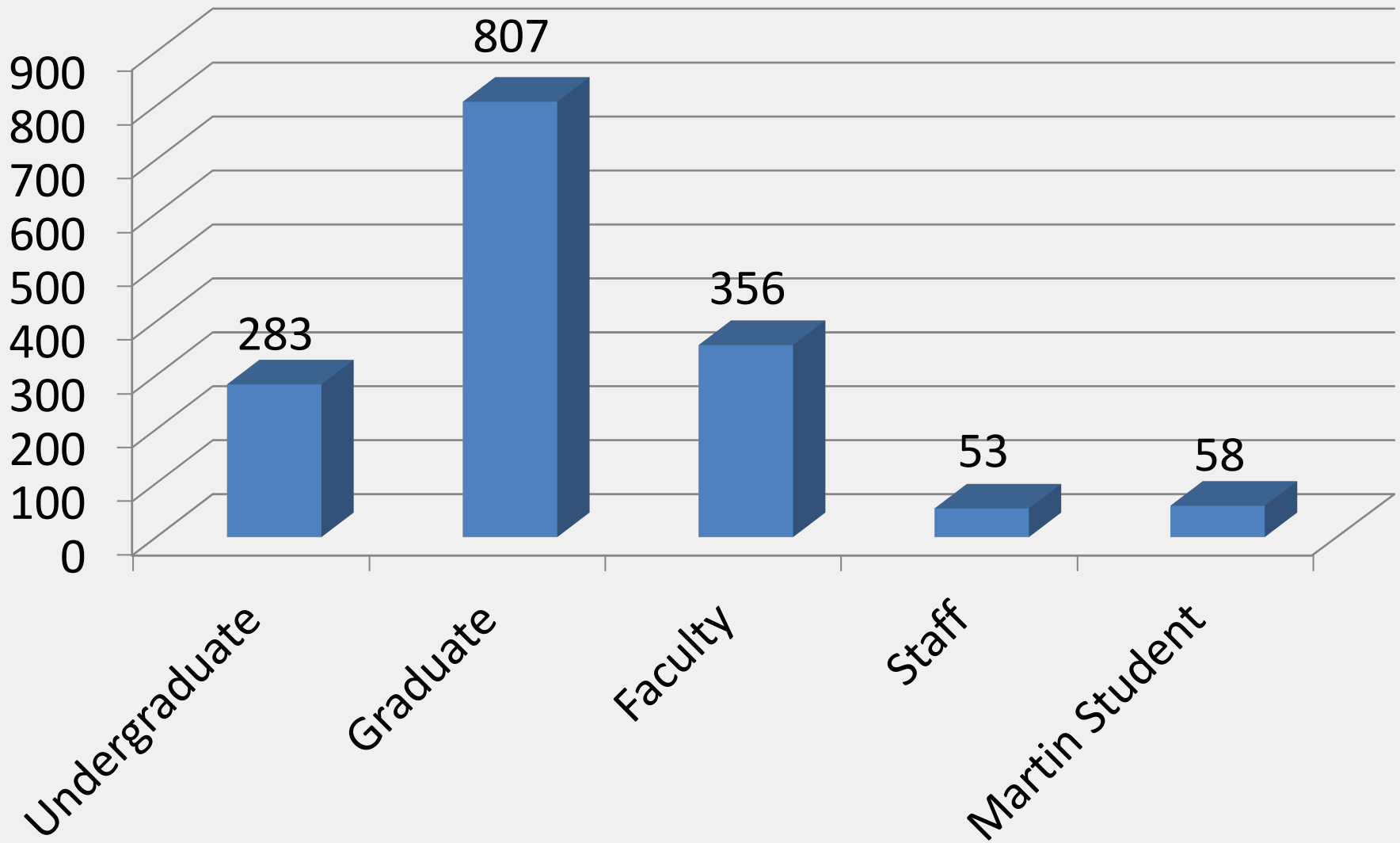
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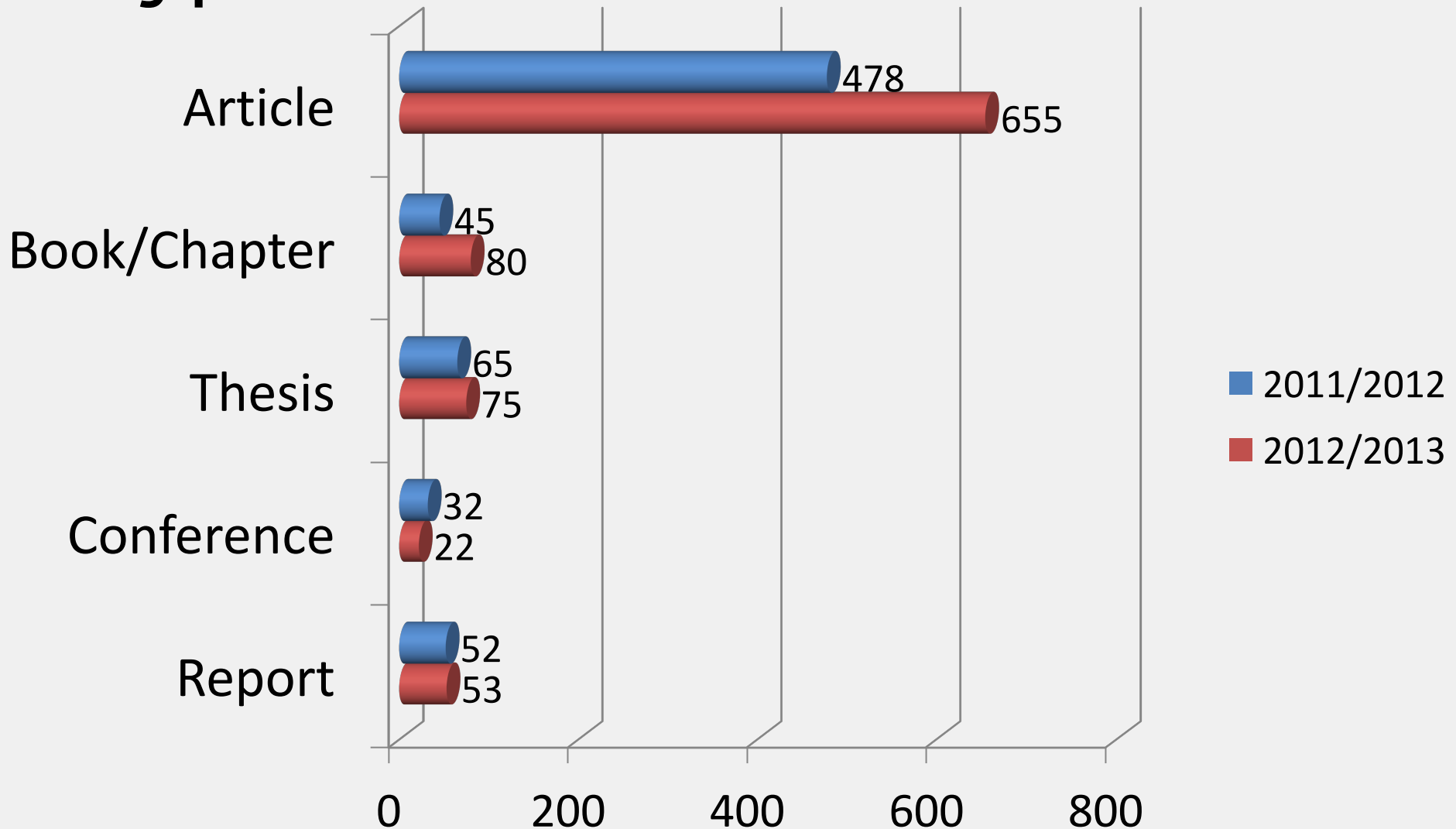
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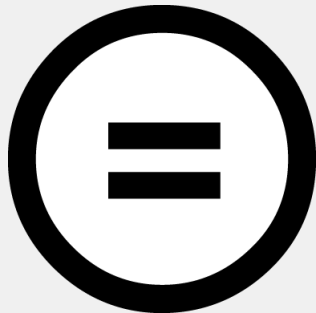
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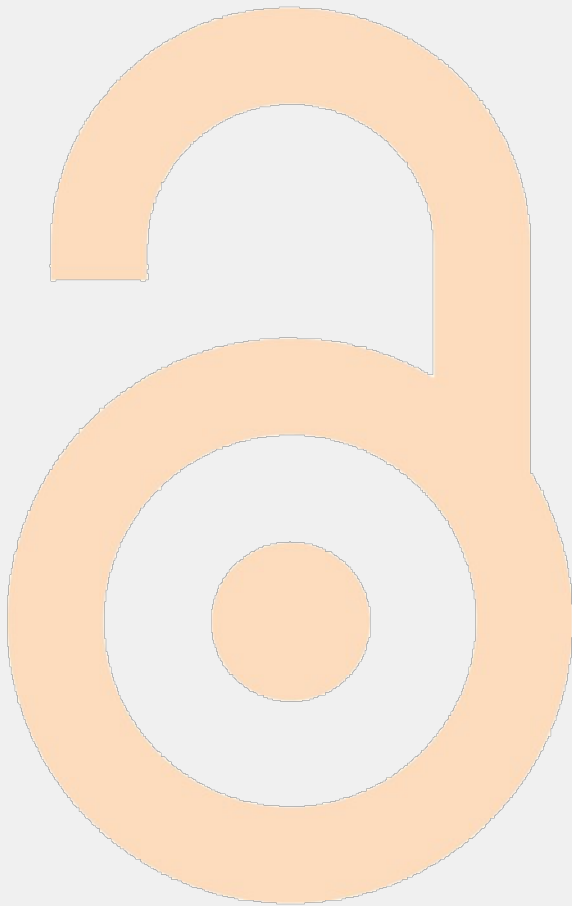
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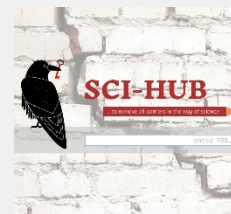
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- 🔑 Decide what **sources** of content you will accept as definitively open access
- 🔑 Decide what you will **deliver** to user

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- What are your thoughts on the keys to mitigating risk when dealing with “open access” materials?
- How comfortable are you with delivering open access materials to your users?
- What is your current practice regarding open access in ILL?

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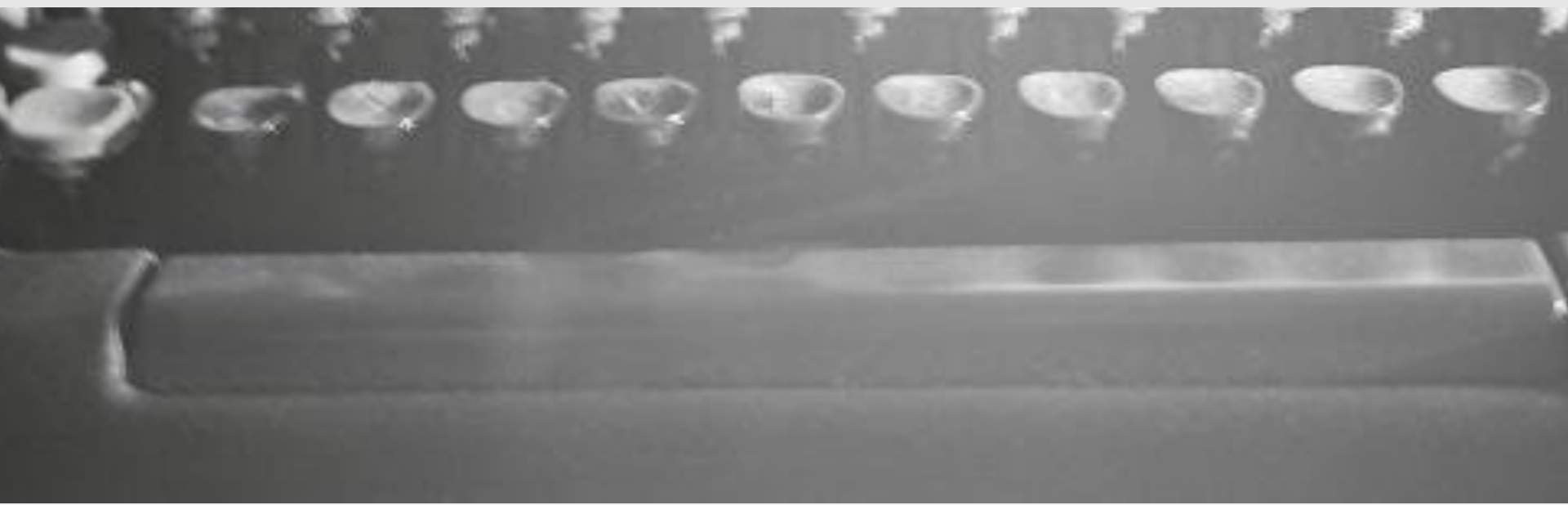
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en Morgen wachte Harry früh auf. Er wusste
es draußen schon hell war, doch er hielt die
geschlossen.
ein Traum«, sagte er sich entschlossen. »Ich habe
n Riesen namens Hagrid geträumt, der mir er-
von nun an werde ich eine Schule für Zauberer
1. Wenn ich aufwache, bin ich zu Hause in mei-
rank.«
ich hörte er ein lautes, tappendes Geräusch.
das ist Tante Petunia, die an die Tür klopft«, dachte
wurde ihm schwer. Doch die Augen
Traum war es ge-

International publications

우서에서는 보고서를 작성해야 한다.
첫 모임 후 나흘 후 — 반복 확인
공동책임자들은 각 위원회에 다시 전화를 한다. 아직도 전화연락을 취하지 않
은 사람들이 있는지 묻고 이제 3일밖에 안 남았다는 사실을 상기시켜라.
4) 행사 3주 전 — 두 번째 모임(첫 보고서)
• 각 부서별로 현 상황을 보고하도록 한다.
• 보도자료와 홍보물 최종 점검, 지방신문이나 지역교회 주보에 홍보내용을 전달하
라.
• 물품 수집과 분류 기부자가 물품을 직접 가져올 수 없는 경우 물품을 운반할 자
봉사자를 구하라.
이미 행사를 마친 다른 단체에 남는 물건
발아라.

biascica're [byášĕkā'rā] *vt* to mumble.
biasima're *vt* to disapprove of, censure.
bia'simo *sm* disapproval, censure.
bib'bia *sf* bible.
biberon' *sm inv* feeding bottle.
bi'bita *sf* (soft) drink.
bibliografi'a *sf* bibliography.
bibliote'ca, che *sf* library; (*mobile*) bookcase.
biblioteca'rio, a *sm/f* librarian.
bicamera'le *ag* (*POL*) bicameral, two-chamber *cpd*.
bicarbona'to *sm*: ~ (*di sodio*) bicarbonate (of soda).
bicchie're [bĕkkyc'rā] *sm* glass; **è (facile) come bere un bicchier d'acqua** it's as easy as pie.
biciclet'ta [bĕĕĕklāt'tā] *sf* bicycle; **andare in** ~ to cycle.
bici'pita [bĕĕĕ'pĕtā] *sm* bicep.
bidé *sm inv* bidet.
bidel'lo, a *sm/f* (*INS*) janitor.
bidireziona'le [bĕdĕrāttsyōnā'lā] *ag* bidirec-

et office; booking office; (*d*) office.
bigliet'to [bĕlyāt'tō] *sm* (*per via* etc) ticket; (*cartoncino*) card;
banca (bank)note; ~ **d'aug** greetings/visiting card; ~ **d'and** round-trip (*US*) o return (*Br*)
omaggio complimentary ticket.
bignè [bĕnye'] *sm inv* cream puff.
bigodi'no *sm* roller, curler.
bigot'to, a *ag* over-pious ♦ *sm/f* c
biki'ni *sm inv* bikini.
bilan'cia, ce [bĕlān'chā] *sf* (*pesa* di *precisione*) balance; (*dello* Libra; **essere della B~** to b
commerciale/dei pagamenti trade/payments.
bilancia're [bĕlānchā'rā] *vt* (*pesa* (: *fig*) to weigh up; ~ **le uscite** (*COMM*) to balance expenditure a
bilan'cio [bĕlān'chō] *sm* (*COM* (-sheet); (*statale*) budget; **far c**

Advanced Search

Entire Document



Title



Author



Subject Headings



(Part of) URL



10 Hits pro page

☒ Boost open access documents☒ Find additional word forms

Find

Content Sources

Worldwide

Document Type

- ☒ **All Document Types**
- ☒ Books
- ☒ Article, Journals
- ☒ Reports, Papers, Lectures
- ☒ Theses

Currently in BASE: 72,753,206 Documents of 3,500 Content Sources

About BASE    | [Contact](#) | [BASE Lab](#) | [Imprint](#)© 2004-2015 by [Bielefeld University Library](#)Search powered by [Solr](#) & [VuFind](#). [Suggest Repository](#)
 [BASE Interfaces](#)


International digital collections

- Europeana
- Trove (Australia)
- Canadiana Discovery Portal
- Gallica (France)
- Biblioteca Digital Hispánica (Spain)

New & Improved - Europeana 1914-1918

Take a look at the new and improved Europeana 1914-1918 website and browse the most important pan-European collection of original First World War source material.

[Browse website](#)

From the blog 

Vintage fashion from the 1910s

Shape and silhouette constantly evolved. During the 1910s the Edwardians became more playful and innovative, taking an interest in asymmetrical draping techniques. Corsets and bodices were

Discover Art in a Whole New Way

Tired of just looking at paintings? Now it's time to get inside them and to discover art in a whole new way with VanGoYourself. Ever wanted to recreate a version of Vermeer's Milkmaid in your own kitchen?

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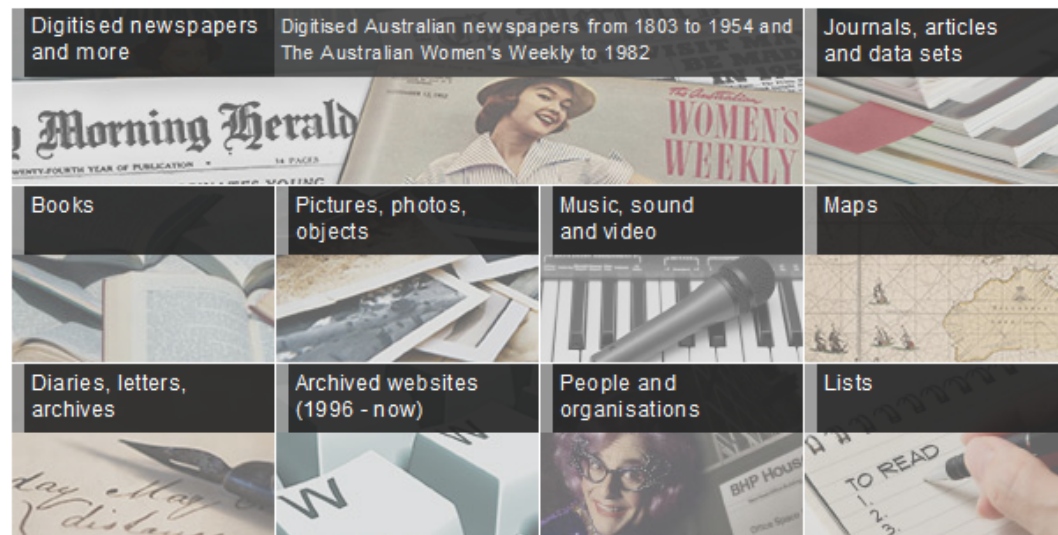
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books, images, historic newspapers, maps, music, archives and more

[6,325 searches](#) this hour☐ Available online☐ Australian content☐ In my libraries[Search](#)[Advanced search](#)

Trove
spotlight:



CANADIANA DISCOVERY PORTAL



Search the collection

Search

Search Everything

Date Range Between YYYY and YYYY

Help

Random Document

Search the digital collections of libraries, archives and museums from across Canada.

Enter keywords for the person, place, event or topic of interest in the search box above, or choose one of the sample topics below.

- 20th Century aboriginal-government relations
- Ontario genealogy
- War of 1812 campaigns
- Ontario and the environment
- Vegetable gardening

**Bibliothèque
et Archives
nationales**

Québec

Bibliothèque et Archives nationales du Québec



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Memorial University of Newfoundland





All Gallica

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Scores

OK

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Blog



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Discover

Books

Manuscripts

Maps

Images

Periodicals

Sound recordings

Scores

Feature collections



A selection



Information and services

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[Contact](#) | [Help](#) | [Alerts](#)

Books, manuscripts, music scores, photographs...

All fields

 **SEARCH**

☐ Full text

[Advanced Search »](#)

[Home](#)

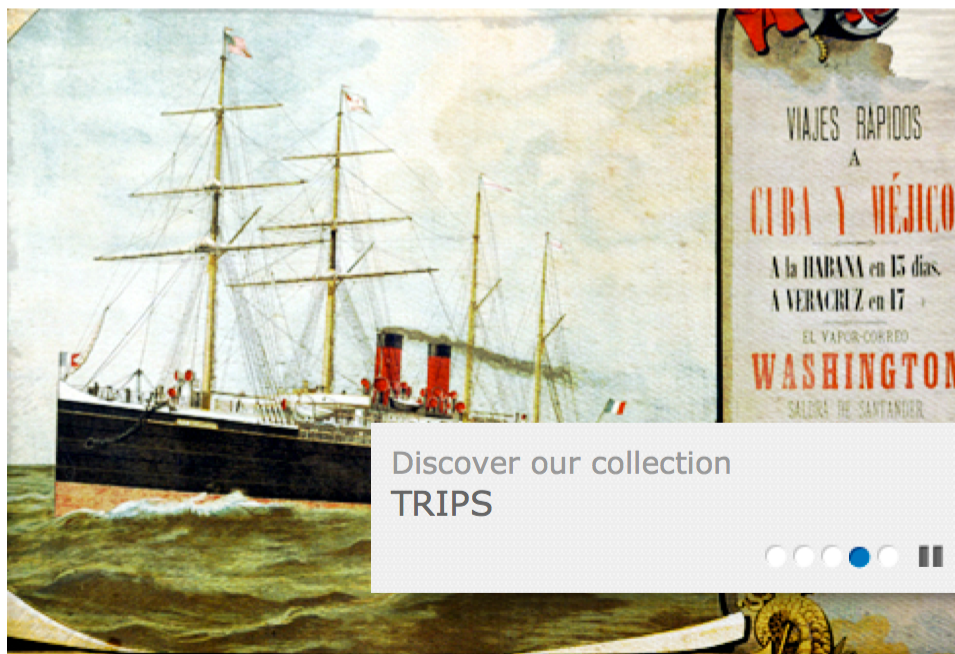
[Discover collections](#)

[About digitisation](#)

**Welcome to the freely
accessible portal to the
Library's digital
collections**

Con el apoyo de:

Telefónica



Discover our collection
TRIPS



International subject repositories/OA journal hosts

- REDALyC
- SciELO
- Dialnet
- Europe PubMed Central

1138 scientific journals | 38 072 issues | 488 981 full text articles

Articles



☒ All ☐ SS&H ☐ NS

Advanced search



Journal collections

Hundreds of peer-reviewed open access research journals, published by more than 500 institutions from twenty two Ibero-American countries, indexed by Redalyc



Scientometric indicators

An alternative look to the scientific measurement of institutions and countries



AutoresRedalyc

A platform to identify papers published in journals indexed by Redalyc, create an author webpage, display indicators, and integrate the information with an ORCID record.



Production reports

Reports in collaboration with Latin American institutions.



About SciELO

- About SciELO
- Bibliometric Indicators
- Access via WS, OAI and RSS

SciELO Network

Book Collections



Brazil

Journal Collections



Argentina



Bolivia



Brazil



Chile



Colombia



Costa Rica



Cuba



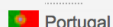
Spain



Mexico



Peru



Portugal



South Africa



Uruguay



Venezuela



Public Health

in development

Search article

method Entry one or more words where

Browse journals

Search by journals

Entry one or more words

By alphabetic list - all

A B C D E F G H I J K L M N
O P Q R S T U V W Y Z

By subject - all

[Agricultural Sciences](#)

[Applied Social Sciences](#)

[Biological Sciences](#)

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1,249 Journals

39,651 Issues

573,525 Articles

13,005,080 Citations

New

Last Update - 14/sep/2015

259 Issues

[By subject](#)

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osc.hul.harvard.edu/programs/journ...



39m



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JOURNALS
9,794



DOCUMENTS
5,239,975



ALERTS
30,529,112



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1,637,692



THESIS
47,671



Fundación Dialnet

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[Registration benefits](#)



Dialnet *plus*

Search worldwide, life-sciences literature

 **Search**

[Advanced Search](#)

E.g. "breast cancer" HER2 Smith J



Search more than abstracts

- **Abstracts** (31.1 million, including 26 million from PubMed)
- **Full text articles** (3.7 million)
- **Patents** (4.2 million)
- **Agricola records** (618,700)
- **NHS clinical guidelines** (760)



Link to public databases

Explore protein, gene, species and disease records **directly from articles**:

- UniProt
- Protein Data Bank (PDB)
- European Nucleotide Archive (ENA)
- Wikipedia and other lay summaries

iD

Get credit for your work

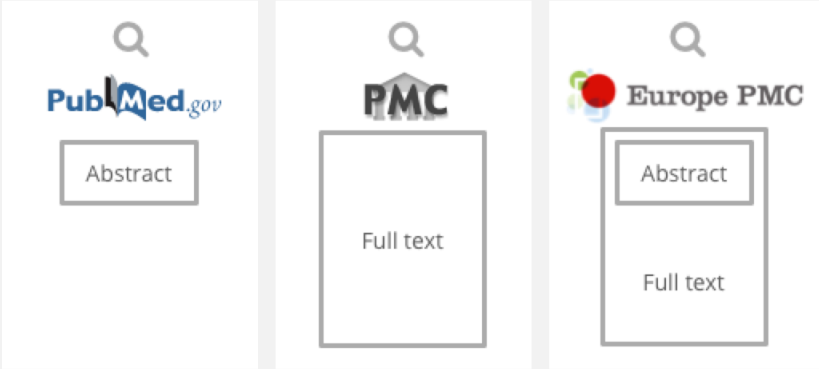
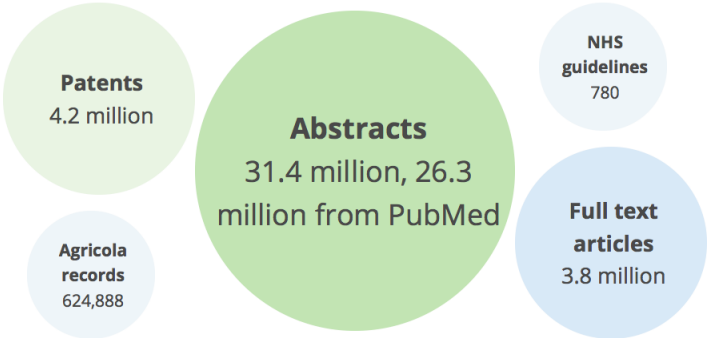
ORCID is a unique identifier for researchers which distinguishes you from every other researcher, and makes it easier to find your work.

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We have over 5 million more abstracts than PubMed.

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On Europe PMC you can search all the content (abstracts and article full text) in **a single search**, whereas PubMed and PMC are separate resources.

Sort by 'times cited' to get straight to highly cited articles.

Media



Help us catalog the world's public photo archives.

Explore

Upload

The key goal of The Commons is to share hidden treasures from the world's public photography archives.

Participating Institutions


FAQ

Rights Statement


A random sprinkling of our participating instit



YouTube



dateline



u

Filters ▾

About 734

iubookgirl

What to Watch


My Subscriptions 29


Social


Playlists


History


Watch Later


 Late Night with Ji... 29


 AmLibraryAssociation


 OCLCResearch

 cnivideo


 LibraryOfCongress

 Browse channels


 Manage subscriptions




Dateline Mystery Series - The Mystery At Lost Dog Ro
by **DatelineMysterysChannel** • 1 month ago • 14,400 views
Subscribe Today! Complete Episode Archive! To YouTube's Newest
Largest Archive of the Series "**Dateline** Mysteries" New ...
43:33



Dateline on ID ~~ A Stranger in the House
by **Criminologist1969** • 2 months ago • 176,252 views
NEW CHANNEL LINK: http://www.youtube.com/channel/UC-Q6zDs_uEf8nKreN9tgxcQ.
43:32



Dateline: Unstoppable (2013) Part 1/6
by **datelinenow** • 1 month ago • 16,634 views
Playlist URL: <http://youtube.com/playlist?list=PLuwQTgjJ4tveDpfxd>,
(2013) Desta Byrd is found dead in the ...
5:53



Dateline on ID Something About Susan

International Music Score Library Project



IMSLP

Petrucchi Music Library

60,379 works - 218,484 scores - 21,010 recordings - 7,814 composers - 208 performers

Sharing the world's
public domain music.



Català
Čeština
Dansk
Deutsch
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Français
Hrvatski
Bahasa Indonesia
Italiano
日本語
한국어
Македонски
Nederlands
Polski
Português
Русский
Slovenčina
Suomi
Svenska
ภาษาไทย

▼ Featured:

- An autograph manuscript of Chopin's Fantaisie, Op.49.
- Abbé Vogler's 12 Kirchen Hymnen, published by Joseph Sidler.
- The first edition of Glareanus's Dodecachordon.
- The first edition of Bridge's The Sea, H.100, published by Stainer & Bell.
- The score, parts, and vocal score for Beethoven's Mass in C major, Op.86, published by Breitkopf und Härtel.

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Songs of America

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COLLECTION

The Library of Congress Celebrates the Songs of America

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Featured Items



Over There, 1917



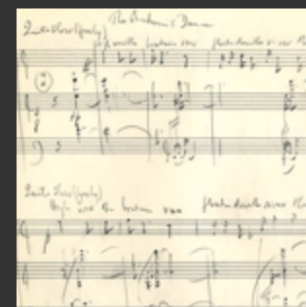
Meet Me in St. Louis, Louis,
by Billy Murray



Mexican American Song



Lincoln funeral march



Aaron Copland's 'The
Boatman's Dance'
manuscript sketches



[About This Collection](#)

[Collections Items](#)

[Articles and Essays](#)

Discussion

- What other resources have you found useful for locating open access materials?

Exercise



Creating open access workflows

What are the benefits of open access to ILL?

Ability to Fill

access traditionally hard to borrow materials

Speed

eliminate lending staff and shipping time

Cost

reduce to minimum staff time

What factors impact your pre-searching parameters?

Volume

more volume = less pre-searching

Time

less time = less pre-searching

Staff

less staff = less pre-searching

ILL System

less automation = less pre-searching

The key is to be strategic.

Where should your pre-searching begin?

Public Domain

pre-1923 publications

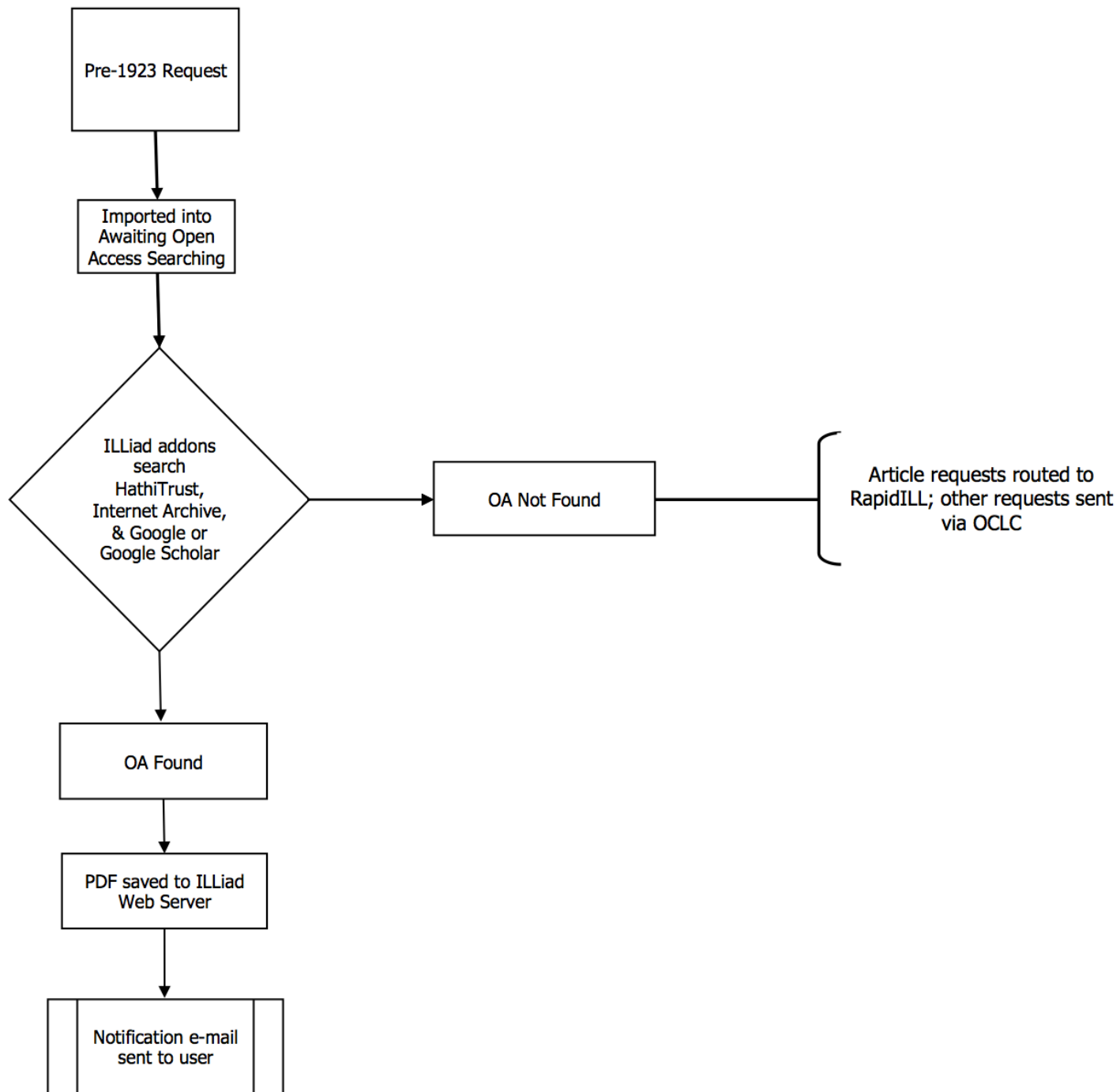
ETDs

Electronic Theses & Dissertations

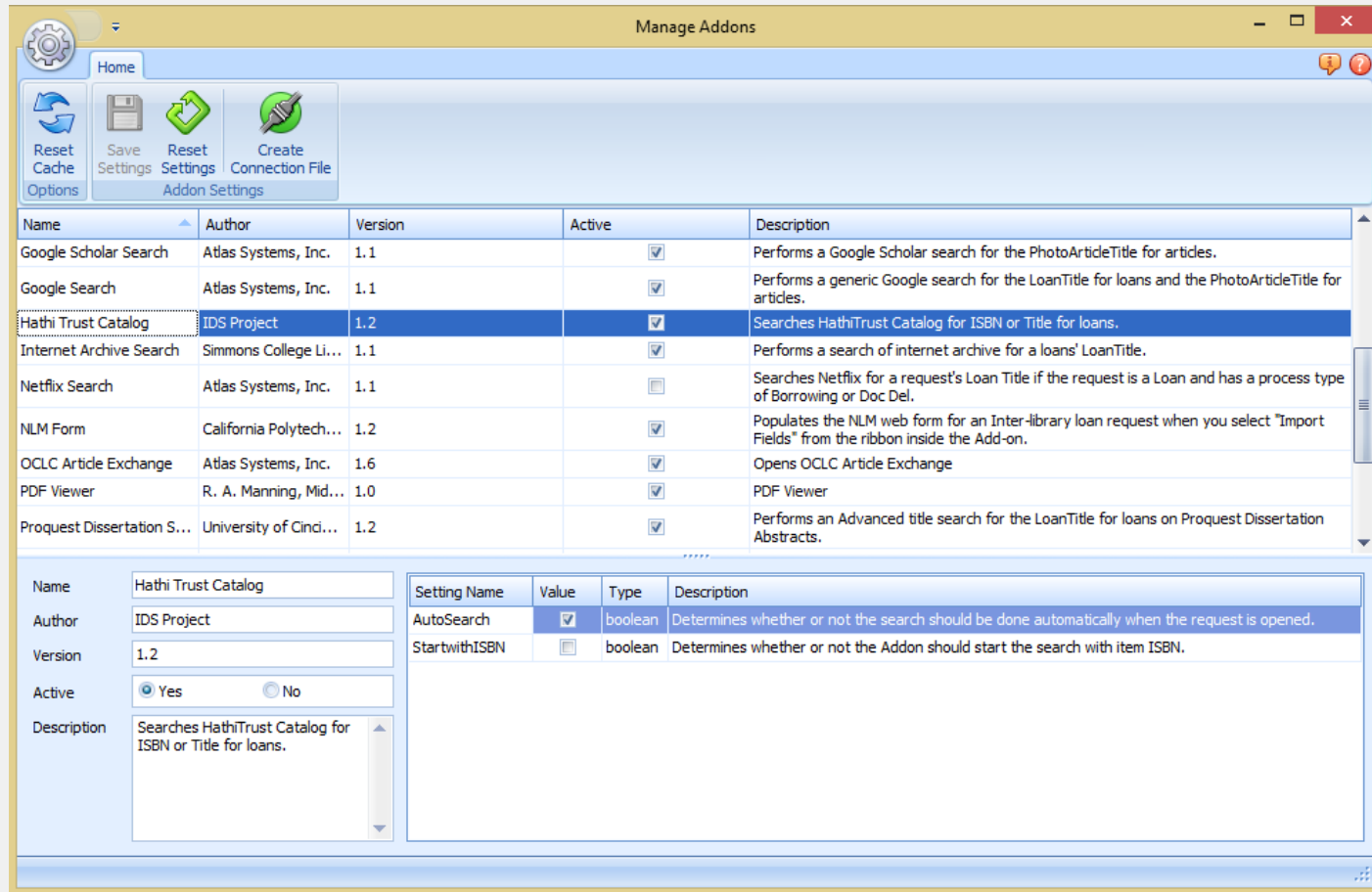
Establish parameters for pre-searching in ILLiad

RuleNo	1
RuleActive	Yes
ProcessType	Borrowing
TransactionStatus	Awaiting Request Processing
MatchString	((t.LoanDate < '1923') or (t.PhotoJournalYear < '1923'))
NewProcessType	Borrowing
NewTransactionStatus	Awaiting Public Domain Searching
RuleDescription	This rule moves all requests with a pre-1923 publication date into an Awaiting Public Domain Searching queue.

QueueName	Awaiting Public Domain Searching
ProcessType	Borrowing
NVTGC	ILL



Choose search techniques and strategies



ILLiad Addons

Choose search techniques and strategies

The screenshot displays the WorldShare interface. At the top, the OCLC WorldShare logo is on the left, and 'Need Help?' with a dropdown arrow and 'Tina Baich' with a dropdown arrow are on the right. Below the logo is a navigation bar with 'Metadata', 'Interlibrary Loan', and 'Admin' tabs. The 'Collection Manager' sidebar on the left includes a 'Collection' dropdown, a search box, a 'My Selected Collections' checkbox, a 'Search' button, a 'Search Collections with ""' button, and buttons for 'Activity History', 'Approve Changes to Global Collections', 'View Recent Collections', 'Create a Collection', and 'Settings'. The main area shows a search filter 'Search Collections with "", Open Access with "1"'. A 'Filter' section lists various collection types with checkboxes, where 'Contains Open Access content' is checked. Below the filters, a 'Refresh' button and pagination information 'Results 1-10 of 102' are shown. A table displays search results with columns: Collection, Provider, Created, In My Holdings, Shared, and Shared by. The first result is 'Atlanta Historic Newspapers Archive', marked as 'Held by my library (27 / 27) Titles' with a green checkmark. It includes links for 'Deselect' and 'Collection'. A small dropdown arrow is visible in the bottom right corner of the table.

OCCLC WorldShare®

Need Help? Tina Baich

User support info

Metadata Interlibrary Loan Admin

Collection Manager

Collection

?

☐ My Selected Collections

Search

Search Collections with ""

Activity History

Approve Changes to Global Collections

View Recent Collections

Create a Collection

Settings

My Files

My Apps

Search Collections with "", Open Access with "1"

Filter

- ☐ Collections I created
- ☐ Collections I shared to others
- ☐ Collections shared with me
- ☒ Contains Open Access content
- ☐ Databases (contains no titles)
- ☐ Demand Driven Acquisitions collections
- ☐ Discontinued
- ☐ Document delivery collections
- ☐ Maintain WorldCat Holdings disabled
- ☐ Maintain WorldCat Holdings enabled
- ☐ MARC Record Delivery disabled
- ☐ MARC Record Delivery enabled
- ☐ WorldCat query collections

[Refresh](#) Results 1-10 of 102 Show 10 rows per page.

<< First < Previous 1 2 3 4 5 6 7 8 9 10 Next > Last >>

Collection	Provider	Created	In My Holdings	Shared	Shared by
Atlanta Historic Newspapers Archive Customizable : Open Access		6/17/2015, 3:41:16 PM	Held by my library (27 / 27) Titles Deselect Collection		

WorldCat Knowledgebase

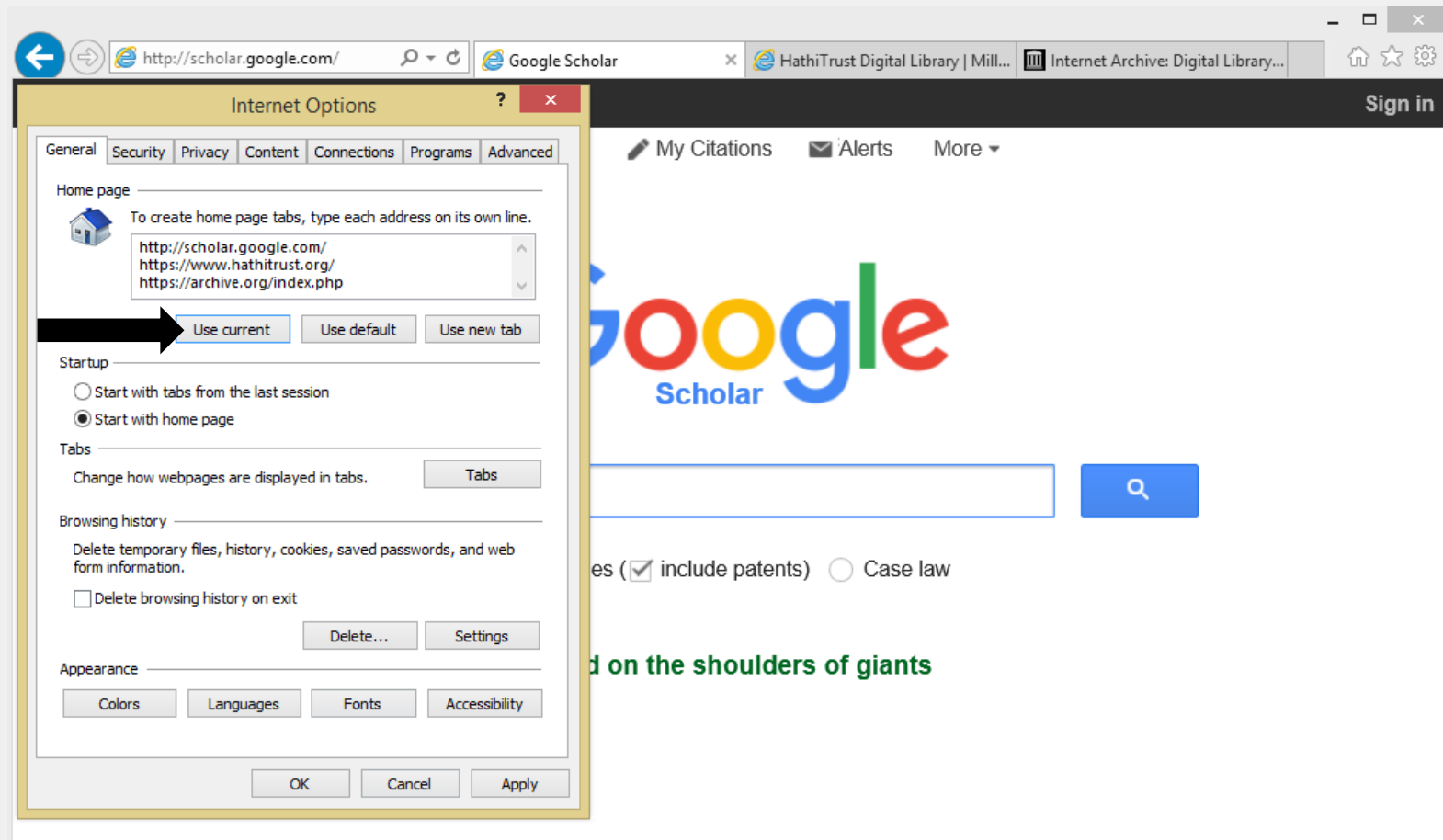
Choose search techniques and strategies

The screenshot displays the WorldShare ILL search interface. On the left, a sidebar contains navigation links: 'Interlibrary Loan Home', 'Discover Items' (with a dropdown menu set to 'All WorldCat'), a search box containing 'plos', and buttons for 'Search', 'Clear', 'Advanced Search', and 'Close All Tabs'. Below these are links for 'Borrowing Requests', 'Lending Requests', 'Purchasing Requests', and 'Print Queue (0)'. The main search area shows 'Search: Title = plos (All WorldCat)' and 'Results 1 - 10 of 8961 (only first 5000 available.)'. The results are sorted by 'Library Count (Highest first)'. Two results are visible:

Item Details	Availability	Filtering Options
<p>PloS one by Public Library of Science ePeriodical (digital), English Publisher: San Francisco, CA : Public Library of Science ISSN#: 1932-6203 OCLC#: 70662135 View Now free View Now free Search for versions with same title and author</p>	<p>✓ Held by my library State Holdings Regional Holdings All Holdings (1113)</p>	<p>Filter by: Custom Holdings Path Select Year: <input type="text"/> Volume: <input type="text"/> Go</p>
<p>PLoS clinical trials by Public Library of Science ePeriodical (digital), English Publisher: Cambridge, UK : Public Library of Science, 2006- ISSN#: 1555-5887 OCLC#: 58994937 View Now free</p>	<p>✓ Held by my library State Holdings Regional Holdings All Holdings (957)</p>	<p>Filter by: Custom Holdings Path Select Year: <input type="text"/> Volume: <input type="text"/> Go</p>

WorldShare ILL

Choose search techniques and strategies



Pre-Set Browser Tabs

What will you communicate?



Educational opportunity?
instruct or give

What to deliver?
PDF or link

How will you communicate?



Specialized?

multiple email templates

General?

single email template

Create email template(s)

The screenshot displays the Gmail 'Compose' screen with a template titled 'ILL Request Available Online'. The left sidebar shows the 'Settings' menu with 'General', 'Labels', and 'Gmail Labs' (partially visible). The 'Gmail Labs' section includes a description of the testing environment and a search bar for labs. The main composition area contains the following text:

To: [Cc Bcc]

ILL Request Available Online

Dear Library User,

We located an open access version of the following item you requested at URL.

This version of the article is the author's manuscript and may vary slightly from the final, published version. If you require the final, published version, please resubmit your request including a note indicating that need.

ARTICLE AUTHOR
ARTICLE TITLE
JOURNAL TITLE
ARTICLE YEAR

If you have questions about this request, please contact us at ILL@library.edu.

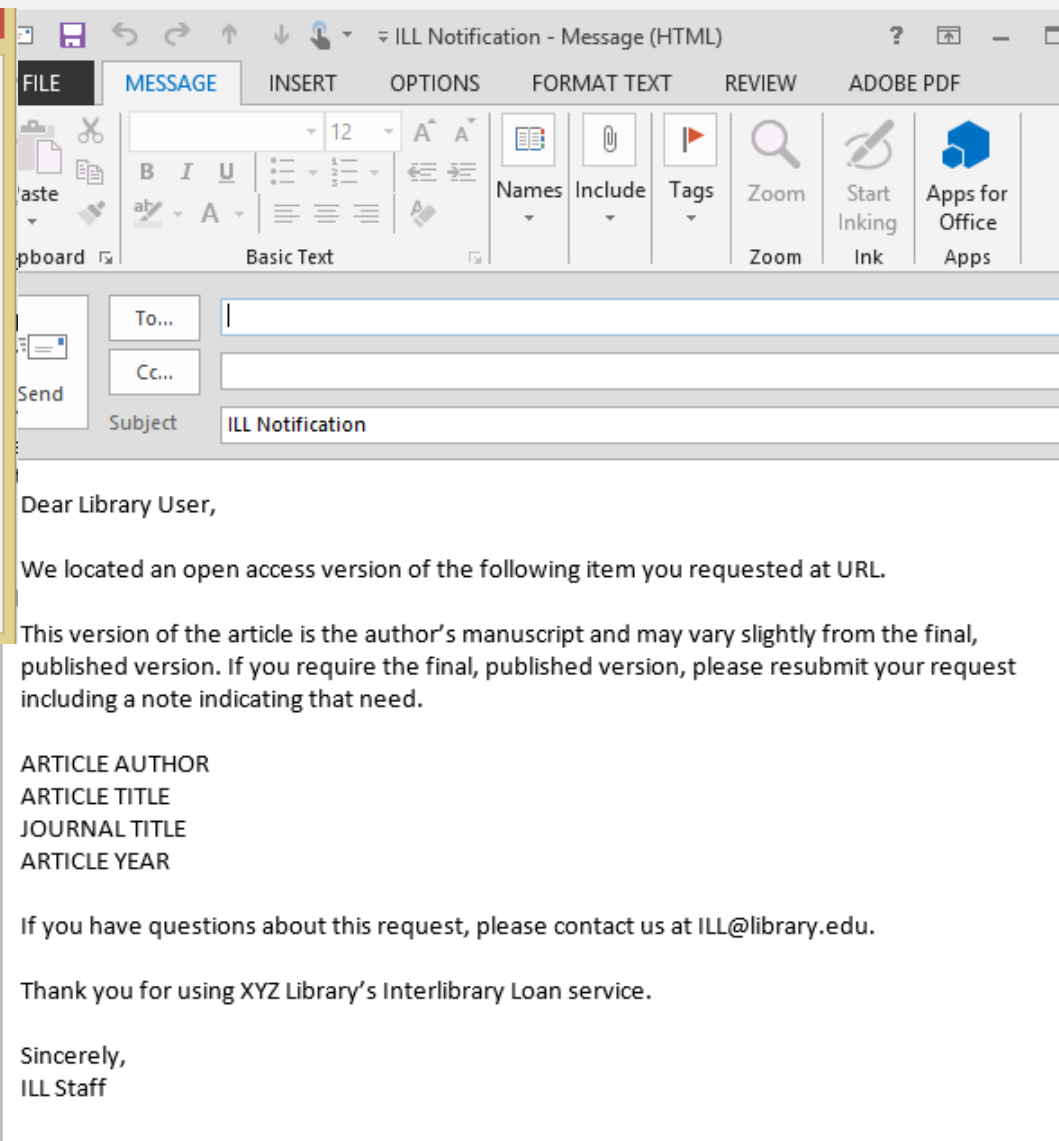
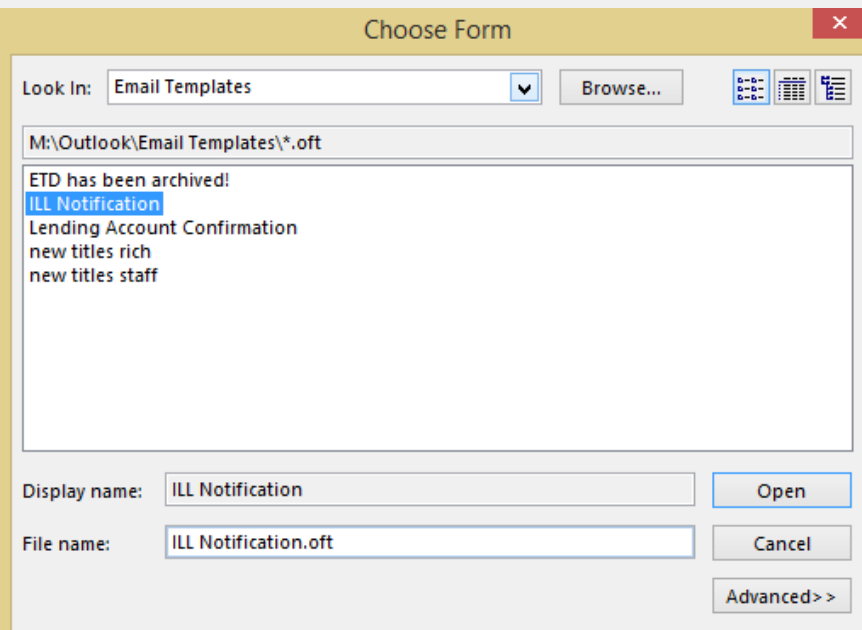
Thank you for using XYZ Library's Interlibrary Loan service.

Sincerely,
ILL Staff

The bottom of the screen shows the rich text editor toolbar with options like font face (Sans Serif), size, bold, italic, underline, text color, background color, bulleted list, numbered list, link, unlink, and a 'Send' button. A context menu is open over the 'Send' button, offering options: 'Default to full-screen', 'Canned responses', 'Label', 'Plain text mode', 'Print', and 'Check spelling'. A 'Save' button is also visible near the 'Canned responses' option.

Gmail

Create email template(s)



Microsoft Outlook

Create email template(s)

ILLiad

Template Details

Name: NVTGC:

Description:

E-mail ☒ SMS ☐

From Name: From Address:

To Name: To Address:

CC Address: BCC Address:

Subject:

Dear <#User.FirstName> <#User.LastName>,

The following item that you requested through Interlibrary Loan was found freely available on the internet:

<#Transaction.PhotoJournalTitle>
Vol. <#Transaction.PhotoJournalVolume>, no. <#Transaction.PhotoJournalIssue>: (<#Transaction.PhotoJournalYear>), pp.
<#Transaction.PhotoJournalInclusivePages>

Title: <#Transaction.PhotoArticleTitle><#Transaction.LoanTitle>
Author: <#Transaction.PhotoArticleAuthor><#Transaction.LoanAuthor>

We have made it conveniently available for download from your ILLiad account. You can access it by clicking here:
<https://ill.ulib.iupui.edu/ILLiad/IUP/pdf/<#Transaction.TransactionNumber>.pdf>
or by logging into your ILLiad account:
<https://ill.ulib.iupui.edu/ILLiad/IUP/login.html>

You can also view the item at the following URL: <#Transaction.CallNumber>

If you have any questions about this service, please contact us and refer to the Transaction Number TN:
<#Transaction.TransactionNumber>.

Thank you for using Interlibrary Loan, please let us know how we are doing, we appreciate your feedback.

Sincerely,
<#LocalInfo.GeneralContactName> Staff

Please email us at: <#LocalInfo.GeneralEmailAddress> or Tel: <#LocalInfo.GeneralPhone>

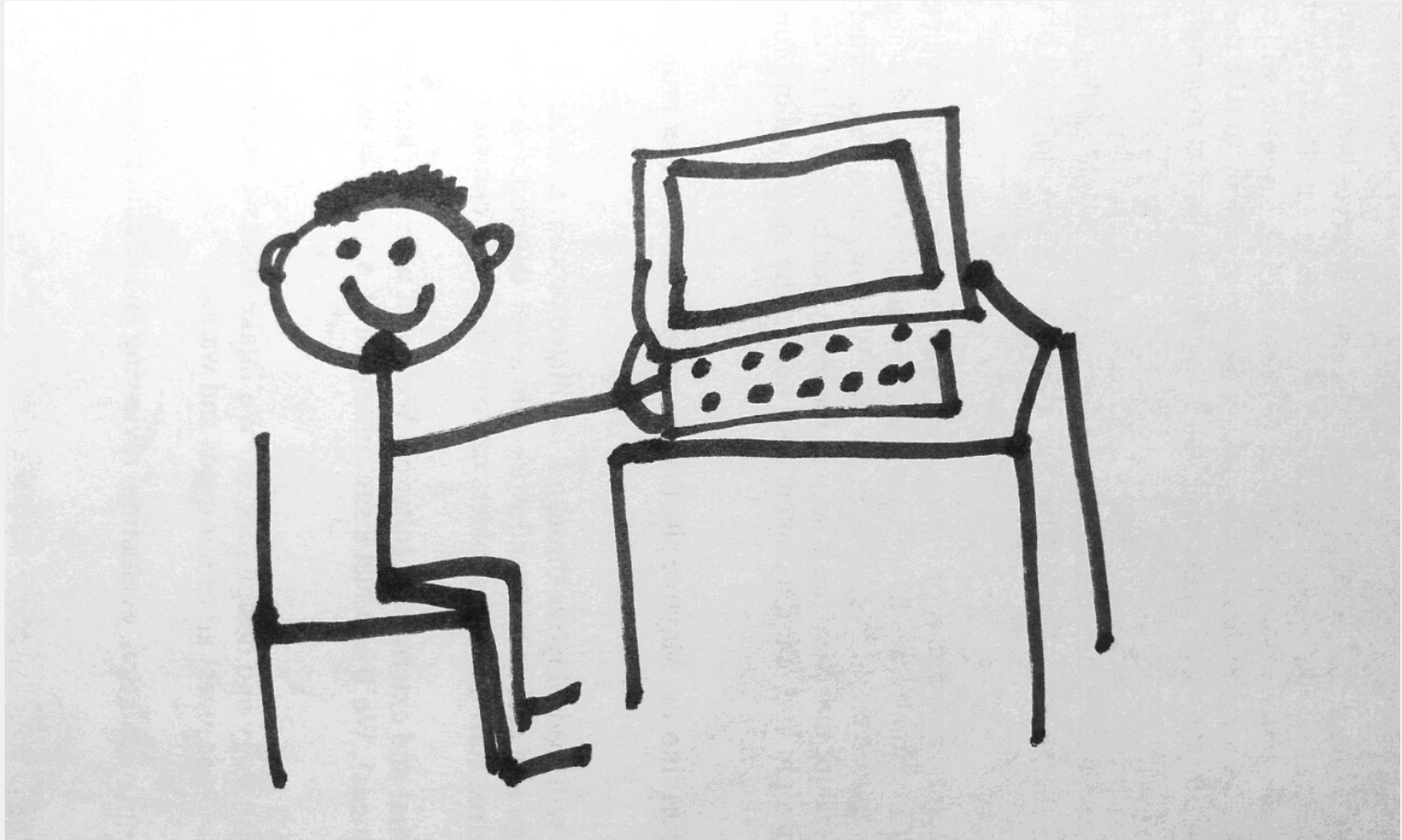
Create email routing rule in ILLiad

ProcessType	Borrowing
Name	Open Access
DefaultToAddress	
DefaultToName	
DefaultCCAddress	
DefaultSubject	
DefaultFromAddress	
DefaultFromName	
DefaultStatus	Request Finished
LoanTemplate	openaccess.txt
ArticleTemplate	openaccess.txt
NVTGC	ILL

How do you keep statistics on
open access requests?

Cancelled or Filled?

Train your staff



What do you do with open access statistics?



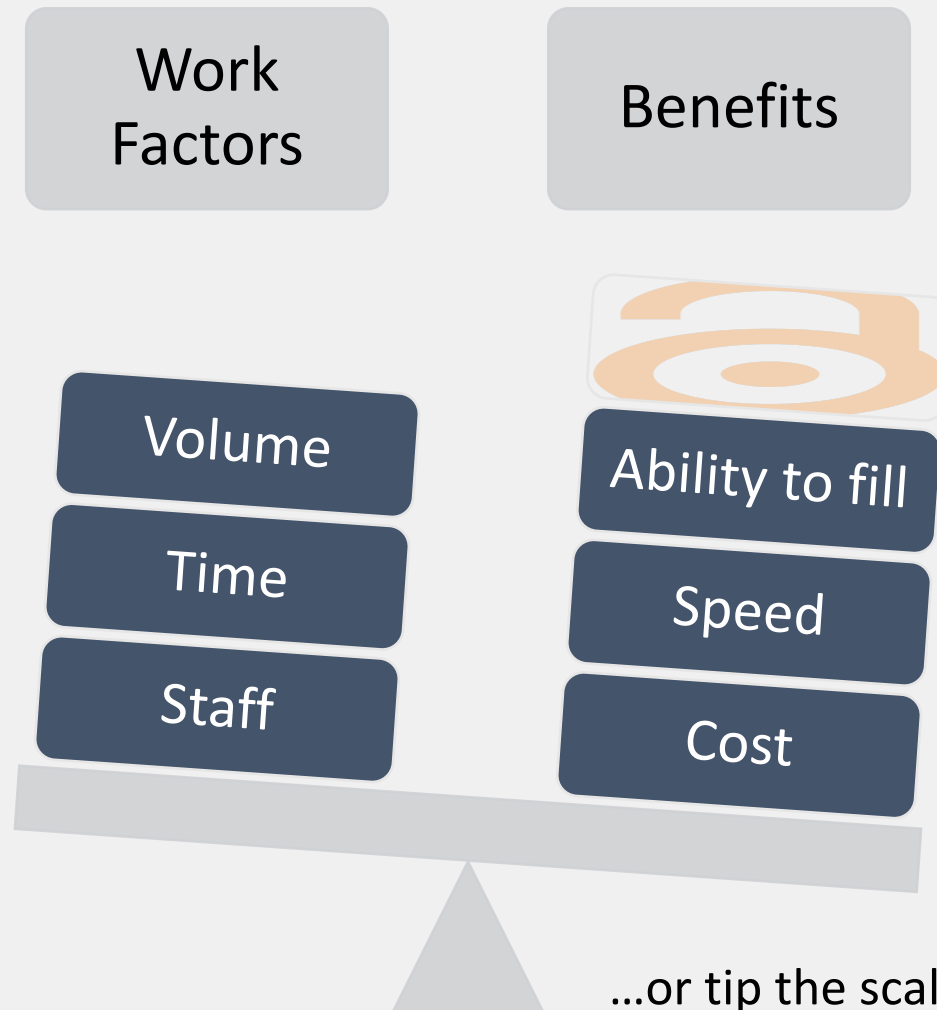
You may find opportunities to expand or redirect pre-searching.

Conference papers

Reports

Articles published the previous year

The goal is to create a balance



...or tip the scale to your benefit.

Discussion

- How will your institution's comfort level with risk impact your workflows?

Exercise



Tina Baich
cbaich@iupui.edu
go.iu.edu/MFG
pinboard.in/u:ILLFindingAids



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